

Chromebook Frequently Asked Questions

Will the Chromebooks ever leave the building?

No. The Chromebooks are distributed to students every morning during a home base period and then locked in charging carts every afternoon.

Do the Chromebooks have protective cases?

No. Students have been instructed on proper care and are responsible for transporting the device in a safe and responsible manner.

Will my student need to use headphones with the device?

Yes. It is possible that there will be a need for students to listen to audio while using the Chromebook. Students are encouraged to use their personal earphones or earbuds as the school does not have any that can be loaned out to students at this time.

What login will students use?

Students will each be given a login that is a combination of numbers and letters based on their name and year of graduation. Students should keep their passwords private and not share them with friends or classmates to ensure safe, successful logins.

Can the Chromebooks be used with another username?

No. Students and staff cannot access a district-owned Chromebook with any other login other than their district-assigned login. For example, students will not be able log into their personal Gmail account on a district-provided Chromebook. However, if a student logs into another device with his or her school username (a PC laptop, a school lab computer, a loaner Chromebook, etc.) all of his or her information (bookmarks, emails, documents, applications, etc.) will be readily available on that device when using a Chrome browser.

Will unsafe or inappropriate websites be filtered on the devices?

Yes. We do our best to ensure our student's online experience is safe. When students are using their Chromebooks at school, web content passes through our web filtering and network firewall system before they can access it. Our web filters are programmed to block inappropriate sites (including social media sites).

What happens if the device is damaged?

If a Chromebook is accidentally damaged, the Manchester Public School system will repair it at no cost to the student. Any student that demonstrates a pattern of negligent care will be liable for all repair costs. Any student that damages a Chromebook in a deliberate manner will be responsible for all repair costs.

How much storage do students have?

Students using Chromebooks will have 16 gigabytes (about 16,000 megabytes) of storage on the machine, plus another 30 gigabytes of online “cloud” storage that is attached to their email and accessible via the Google Drive application. This should be more than enough space for class work each year.

Can the district track web history?

Yes. The district can track information on what sites students were on, when they were on them, and how long they were on those sites. Students should only visit sites that are approved by the district and those that are not in violation of the Acceptable Use Policy. Violations of the policy can result in disciplinary action.

Will my child have access to Gmail?

No. Although middle school students have a Gmail address, they will not have access to Gmail. Students will however have the ability to share documents with teachers and correspond in monitored class discussion boards using Google Classroom.

Can I access my school work at home?

YES! That is the beauty of Google Apps for Education! Anywhere there is Internet access, students can sign into Google using their username and password. There they will have access to their Google Drive, which holds all their Docs, Spreadsheets, and Slides Presentations.